

Step By Step Procedure for filling a complaint

- For Complaints/grievances related to Demat & Trading Services please write an email to **igr@wallfort.com** or personnel mentioned under Investor Grievances escalation matrix.
- Investor Will Get Auto Response Email confirming of acknowledge of complaint
- In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html>.
- Investor to check status of complaints by writing to us, where complaint is sent to the Broker or by direct logging SCORES website, where complaint is lodged.

DETAILS	Contact Person	Address	Contact No	Email Id
Client Servicing	DATTARAM PAWAR	WALLFORT FINANCIAL SERVICES LTD WFS 201, 2ND FLOOR, HARI CHAMBERS 58/64 S.B.S. ROAD FORT MUMBAI - 400001,MAHARASTRA	9969737052 Mon-Fri ; 9:00 AM to 6:00 PM	dattaram.pawar@wallfort.com
Head of Client Servicing	BHARAT MISHRA	WALLFORT FINANCIAL SERVICES LTD WFS 201, 2ND FLOOR, HARI CHAMBERS 58/64 S.B.S. ROAD FORT MUMBAI - 400001,MAHARASTRA	9324041285 Mon-Fri ; 9:00 AM to 6:00 PM	bharat.mishra@wallfort.com
Compliance Officer	SUNIL BHARADIA (CDSL) MAYUR NAGPURE (NSE & BSE)	WALLFORT FINANCIAL SERVICES LTD WFS 201, 2ND FLOOR, HARI CHAMBERS 58/64 S.B.S. ROAD FORT MUMBAI - 400001,MAHARASTRA	9821328183 (Sunil Bharadia) 9892128385 (Mayur Nagpure) Mon-Fri ; 9:00 AM to 6:00 PM	sunil.bharadia@wallfort.com mayurn@wallfort.com
CEO/MD	ASHOK BHARADIA	WALLFORT FINANCIAL SERVICES LTD WFS 201, 2ND FLOOR, HARI CHAMBERS 58/64 S.B.S. ROAD FORT MUMBAI - 400001,MAHARASTRA	9867721845 Mon-Fri ; 9:00 AM to 6:00 PM	ashok.bharadia@wallfort.com